

Frequently Asked Questions (FAQ) Residential Treatment Facilities (RTF) Service Overview for Bucks County Providers October 2024

- 1. What is the age range for Multi-Systemic Treatment (MST) services?**
MST services support youth 12-18 years of age.
- 2. How many RTFs in Pennsylvania does Magellan use?**
Magellan is contracted with 16 distinct RTF providers in Pennsylvania, with multiples sites. Magellan routinely completes single case agreements with 5 other RTF providers in PA.
- 3. How many RTFs is Magellan contracted with within 100 miles of Doylestown, PA?**
There are currently 11 RTFs contracted with Magellan within a 100-mile radius of Doylestown, PA.
- 4. Which RTFs are contracted by Magellan?**
Please refer to the Magellan provider search tool for a list of contracted RTFs with Magellan: [Provider Search | Magellan of PA](#). This list is updated as contracts are implemented.
- 5. Are intensive behavioral health services (IBHS), MST, Family Based Services (FBS) and Functional Family Therapy (FFT) authorized for 30-day overlaps with RTF?**
Yes, these services are eligible for a 30-day overlap.
- 6. What is the funding structure for paying for RTF?**
RTF is a bundled service which means that all mental health treatment for the child is covered by Magellan's rate. There could be situations where other systems are responsible for a portion of cost. Room and board costs may be covered by other systems if a youth is admitted to a non-accredited RTF.
- 7. What is the percentage of referrals that come from Bucks JPO?**
In 2023, approximately 30% of Bucks County RTF referrals were for youth with JPO involvement.
- 8. Can a licensed psychiatric nurse practitioner (NP) complete the eval?**
No. According to the Pennsylvania Department of Human Services Medical Necessity Criteria, RTF must be recommended by a licensed psychiatrist for a youth to be admitted to an accredited RTF. An evaluation by a psychologist may be acceptable for an admission to a non-accredited RTF.

9. If a Certified Registered Nurse Practitioner (CRNP) completes the evaluation, would a psychiatrist also need to sign off?

A CRNP can provide additional information to support the referral, but the assessment for RTF must be completed by a licensed psychiatrist for a youth to be admitted to an accredited RTF. An evaluation by a psychologist may be acceptable for an admission to a non-accredited RTF.

10. Are there RTFs that can accommodate a child with medical needs, such as type 1 diabetes?

Yes, there are providers that can accommodate a range of medical needs. If the youth is insulin dependent, it is harder to place then if they are managing their diabetes, but it does not exclude them.

11. What is a Single Case Agreement (SCA)?

A Single Case Agreement (SCA) is a one-time contract for a specific member and/or service that is completed with a provider who is not contracted with Magellan but is enrolled with PA Medicaid.

12. If a member only has Medicaid and meets RTF criteria, is Magellan responsible for cost?

Yes, if Magellan determines Medical Necessity Criteria (MNC) is met for RTF LOC for the time period requested. Room and board costs may be covered by other systems if a youth is admitted to a non-accredited RTF.

13. If a family has primary insurance, and the provider is out of network with the primary insurance, and the family can't afford the co-pay, what does Magellan cover?

If the primary insurance is funding the cost of care for a provider that is not contracted with the primary insurance, Magellan will fund the co-pay amount up to the contracted rate.

14. Does family involvement means there is a restricted radius for an RTF?

Magellan makes every effort to identify an RTF that is a reasonable distance from the family. However, when this is not possible, the RTF can support the family with a variety of creative options for family involvement such as video conferencing, supporting transportation etc.

15. Are school based staff/school based social workers typically involved in the discharge planning meeting?

A representative from the school district should be invited and involved with the discharge planning meeting.

16. If community-based treatment has failed repeatedly, but the child is not a safety risk, is this child appropriate for RTF?

Magellan would review the request to determine if MNC is met which can be found [here](#).

17. What would be the best way to get someone connected to peer support services if the clinician does not hold the Licensed Practitioner of the Healing Arts (LPHA) credential?

Member's primary care physician or other medical profession that meets the criteria could make the referral for peer support services. The LPHA term is limited to a physician, physician's assistant, certified registered nurse practitioner, psychologist, licensed clinical social worker, licensed professional counselor, and licensed marriage and family therapist.