



Magellan Compliance Notebook

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives to be proactive and use education as a preventative tool to help ensure our members receive the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance-related subject.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

For this month's communication, we would like to invite you to register for our annual compliance forum that is scheduled for Friday, October 18, 2024, from 10:00 a.m. – 12:00 p.m.

Magellan is committed to providing dedicated compliance training to providers on an annual basis at a minimum. In 2024, this training will be open to all contracted HealthChoices Providers and be conducted via webinar. Some of the topics that will be presented include: Audit Trends; Telehealth Services; Documentation Standards; Minimum Educational Requirements for Provider Staff; Billing Reminders; Confidentiality Updates/ Reminders; and other Resources/ Reminders.

You are invited to a Magellan Health webinar.

When: October 18, 2024, 10:00 AM Eastern Time (US and Canada)

Topic: PAHC 2024 Provider Compliance Forum

Please register by clicking the link below:

https://magellanhealth.zoom.us/webinar/register/WN_oqLgJVcLTZGd3dvJ9qEiPQ

After registering, you will receive a confirmation email containing information about joining the webinar.

At Magellan, we will continue to educate our providers with updated MA Bulletins, regulations, and other pertinent information to ensure Compliance. Although providers are ultimately responsible for knowing and complying with all applicable regulations, we proactively engage providers on an ongoing basis to make sure they are aware of compliance related requirements and expectations. Medicaid Program Integrity is truly a collaborative effort between our

providers, county customers, Magellan, Bureau of Program Integrity (BPI) and other oversight agencies. The monthly e-mail blast topics are generated from audit results and trends; however, are also sent in response to recent Magellan policy updates; newly released or relevant MA Bulletins and Policy Clarifications; or Regulation changes. The intention is to afford our providers with as many resources as possible to combat FWA and reduce overpayments.

Thank you for your ongoing hard work and dedication to our members!

Magellan of Pennsylvania's Compliance Team

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