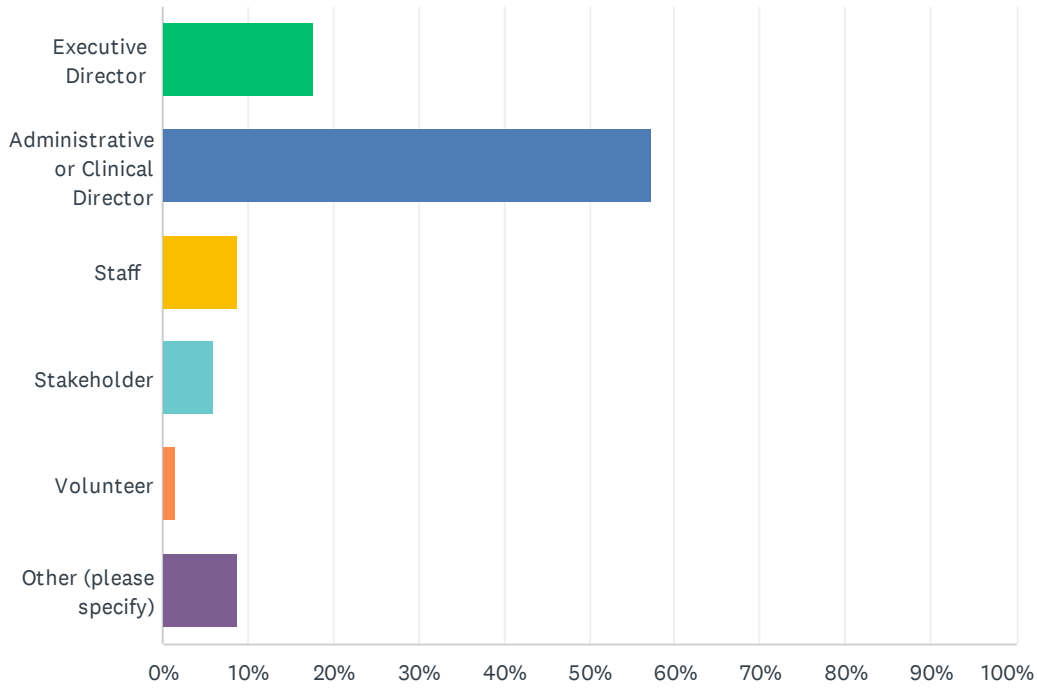


Q1 My key association with the organization is

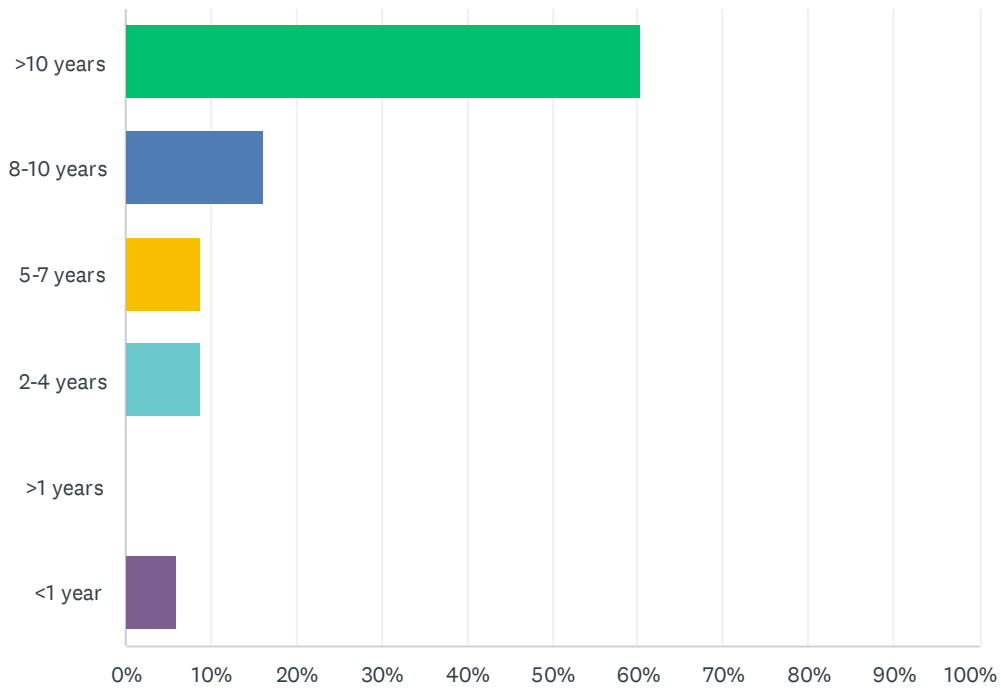
Answered: 68 Skipped: 0



ANSWER CHOICES	RESPONSES	
Executive Director	17.65%	12
Administrative or Clinical Director	57.35%	39
Staff	8.82%	6
Stakeholder	5.88%	4
Volunteer	1.47%	1
Other (please specify)	8.82%	6
TOTAL		68

Q2 Tenure with the organization is

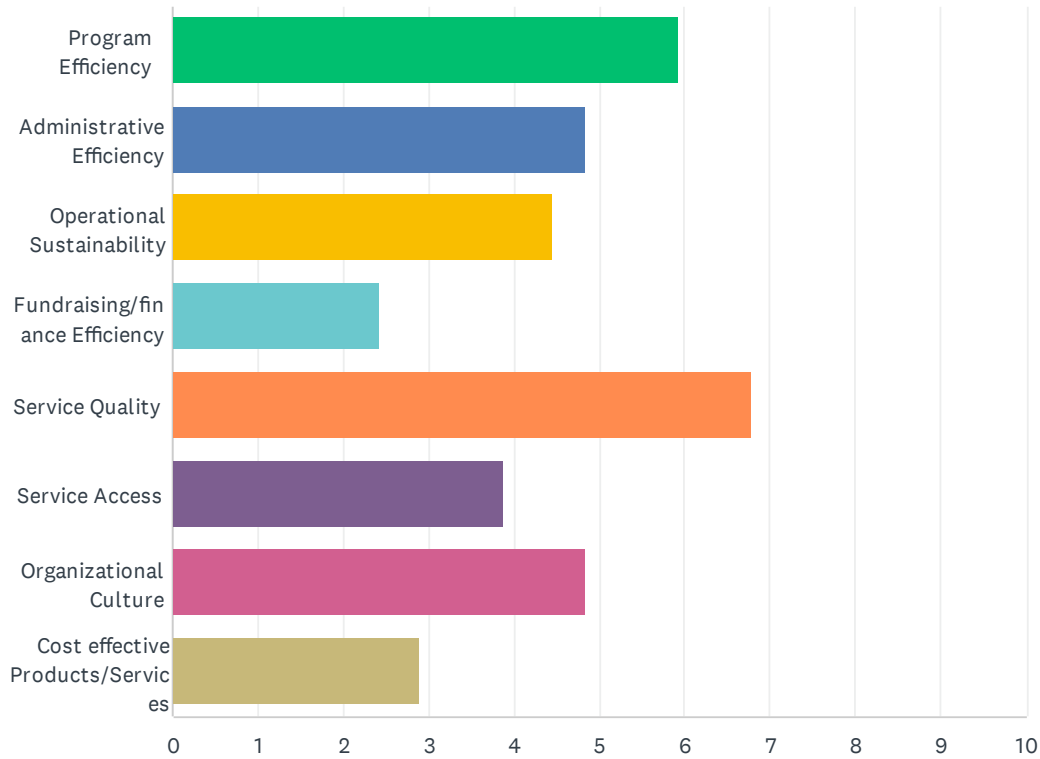
Answered: 68 Skipped: 0



ANSWER CHOICES	RESPONSES	
>10 years	60.29%	41
8-10 years	16.18%	11
5-7 years	8.82%	6
2-4 years	8.82%	6
>1 years	0.00%	0
<1 year	5.88%	4
TOTAL		68

Q3 In considering your organization and its strengths, rank each of its attributes from strongest to weakest

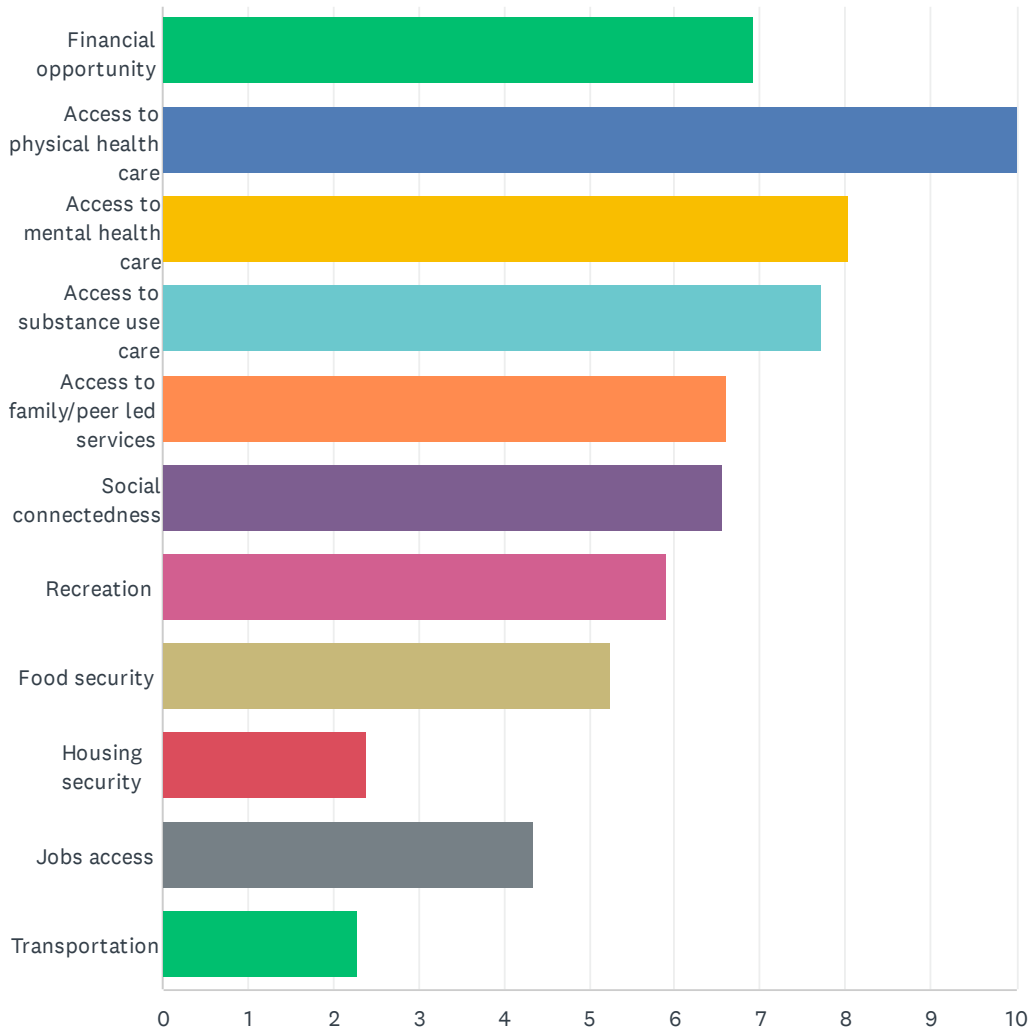
Answered: 53 Skipped: 15



	1	2	3	4	5	6	7	8	TOTAL	SCORE
Program Efficiency	16.98% 9	20.75% 11	24.53% 13	20.75% 11	11.32% 6	3.77% 2	1.89% 1	0.00% 0	53	5.92
Administrative Efficiency	15.09% 8	7.55% 4	15.09% 8	9.43% 5	26.42% 14	16.98% 9	5.66% 3	3.77% 2	53	4.83
Operational Sustainability	3.77% 2	16.98% 9	15.09% 8	15.09% 8	15.09% 8	13.21% 7	9.43% 5	11.32% 6	53	4.45
Fundraising/finance Efficiency	0.00% 0	0.00% 0	1.89% 1	9.43% 5	11.32% 6	18.87% 10	24.53% 13	33.96% 18	53	2.43
Service Quality	43.40% 23	24.53% 13	13.21% 7	7.55% 4	7.55% 4	3.77% 2	0.00% 0	0.00% 0	53	6.77
Service Access	3.77% 2	15.09% 8	7.55% 4	11.32% 6	7.55% 4	18.87% 10	26.42% 14	9.43% 5	53	3.87
Organizational Culture	15.09% 8	13.21% 7	11.32% 6	20.75% 11	7.55% 4	9.43% 5	16.98% 9	5.66% 3	53	4.83
Cost effective Products/Services	1.89% 1	1.89% 1	11.32% 6	5.66% 3	13.21% 7	15.09% 8	15.09% 8	35.85% 19	53	2.89

Q4 In considering our behavioral health community and strengths, rank each of its attributes from strongest to weakest

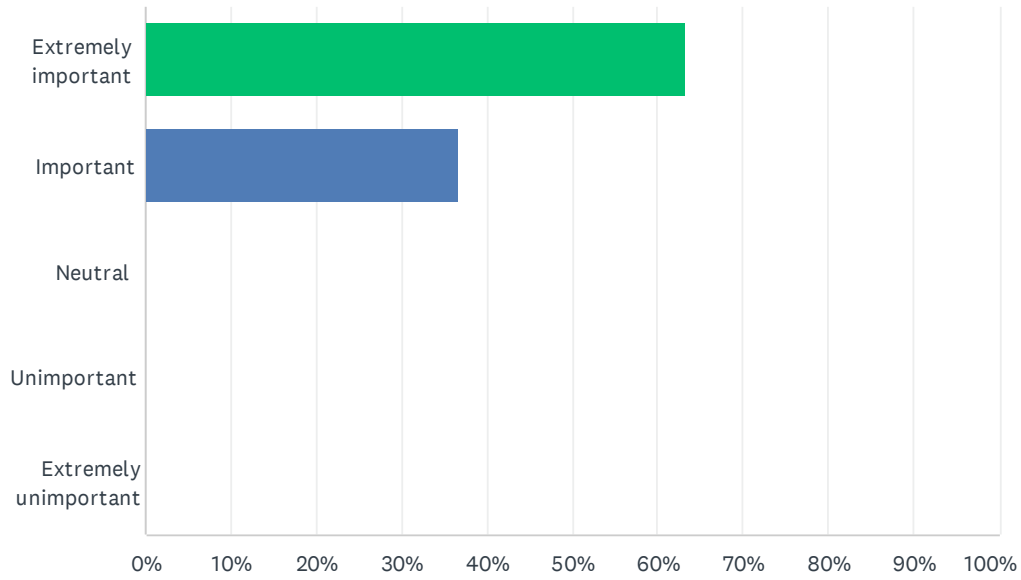
Answered: 50 Skipped: 18



	1	2	3	4	5	6	7	8	9	10	11
Financial opportunity	20.00% 10	14.00% 7	2.00% 1	8.00% 4	6.00% 3	8.00% 4	14.00% 7	14.00% 7	8.00% 4	4.00% 2	2.00% 1
Access to physical health care	50.00% 25	34.00% 17	8.00% 4	2.00% 1	0.00% 0	2.00% 1	0.00% 0	2.00% 1	0.00% 0	0.00% 0	2.00% 1
Access to mental health care	8.00% 4	16.00% 8	32.00% 16	18.00% 9	8.00% 4	2.00% 1	6.00% 3	0.00% 0	6.00% 3	4.00% 2	0.00% 0
Access to substance use care	2.00% 1	14.00% 7	16.00% 8	34.00% 17	18.00% 9	8.00% 4	0.00% 0	4.00% 2	0.00% 0	0.00% 0	4.00% 2
Access to family/peer led services	6.00% 3	4.00% 2	14.00% 7	14.00% 7	26.00% 13	8.00% 4	4.00% 2	4.00% 2	12.00% 6	8.00% 4	0.00% 0
Social connectedness	6.00% 3	4.00% 2	10.00% 5	4.00% 2	22.00% 11	30.00% 15	8.00% 4	10.00% 5	2.00% 1	4.00% 2	0.00% 0
Recreation	2.00% 1	6.00% 3	8.00% 4	10.00% 5	8.00% 4	18.00% 9	26.00% 13	6.00% 3	10.00% 5	2.00% 1	4.00% 2
Food security	6.00% 3	4.00% 2	6.00% 3	4.00% 2	6.00% 3	2.00% 1	20.00% 10	28.00% 14	18.00% 9	6.00% 3	0.00% 0
Housing security	0.00% 0	0.00% 0	0.00% 0	2.00% 1	2.00% 1	2.00% 1	4.00% 2	6.00% 3	22.00% 11	24.00% 12	38.00% 19
Jobs access	0.00% 0	2.00% 1	4.00% 2	4.00% 2	2.00% 1	16.00% 8	14.00% 7	22.00% 11	12.00% 6	18.00% 9	6.00% 3
Transportation	0.00% 0	2.00% 1	0.00% 0	0.00% 0	2.00% 1	4.00% 2	4.00% 2	4.00% 2	10.00% 5	30.00% 15	44.00% 22

Q5 Continuum of care as a priority

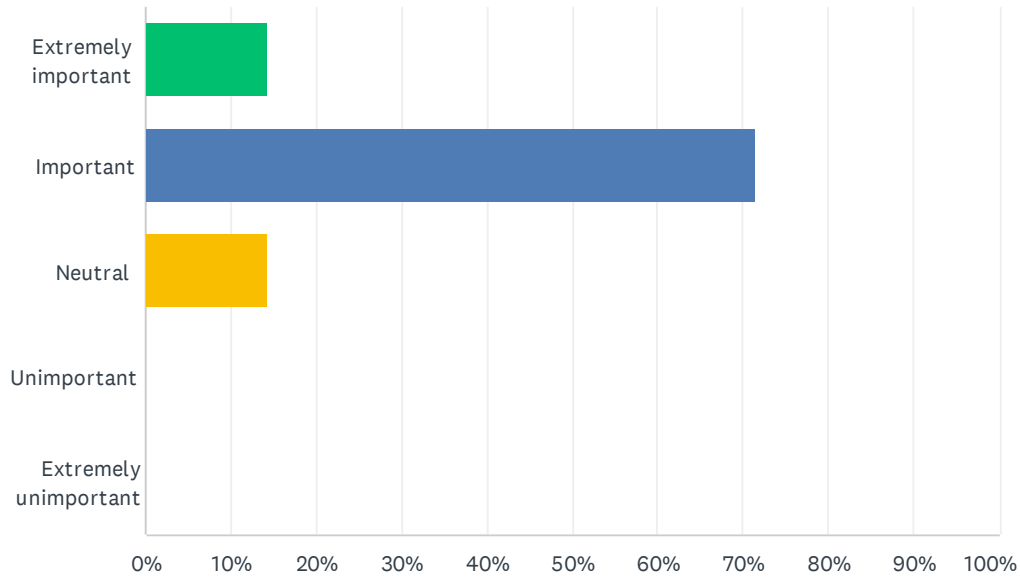
Answered: 49 Skipped: 19



ANSWER CHOICES	RESPONSES	
Extremely important	63.27%	31
Important	36.73%	18
Neutral	0.00%	0
Unimportant	0.00%	0
Extremely unimportant	0.00%	0
TOTAL		49

Q6 Emergency Department Boarding as a priority

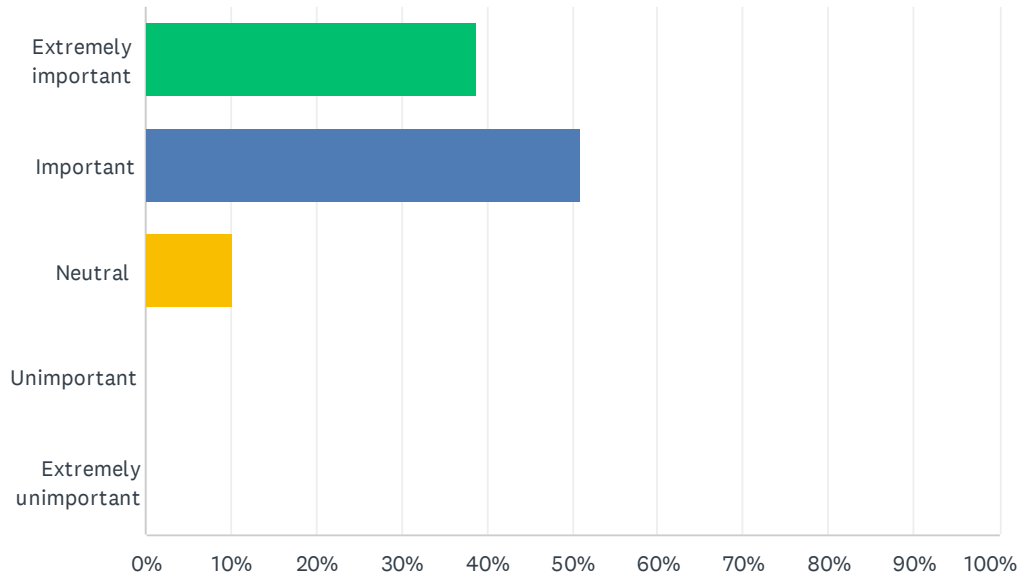
Answered: 49 Skipped: 19



ANSWER CHOICES	RESPONSES	
Extremely important	14.29%	7
Important	71.43%	35
Neutral	14.29%	7
Unimportant	0.00%	0
Extremely unimportant	0.00%	0
TOTAL		49

Q7 Diversity, Equity, and Inclusion as a priority

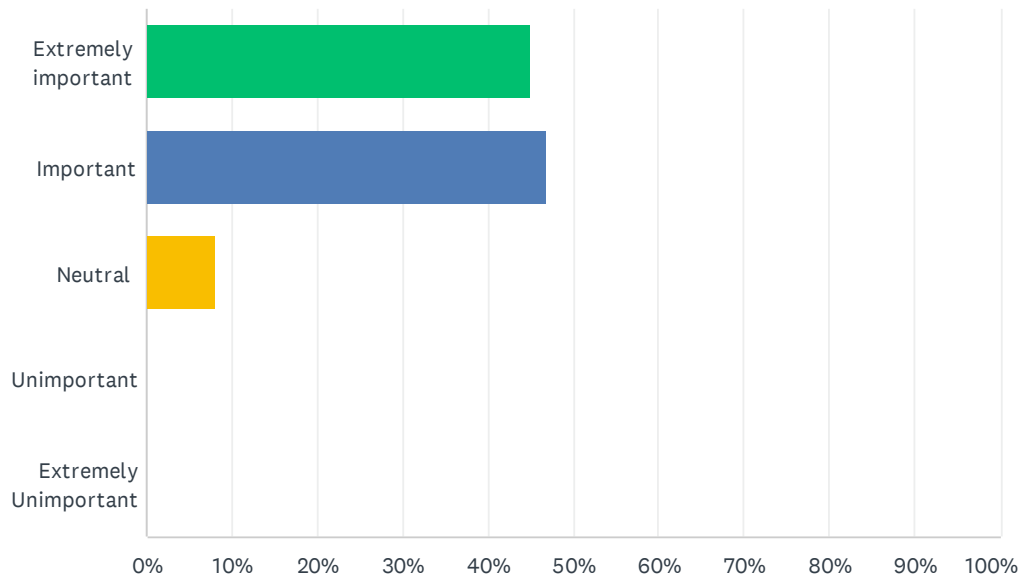
Answered: 49 Skipped: 19



ANSWER CHOICES	RESPONSES	
Extremely important	38.78%	19
Important	51.02%	25
Neutral	10.20%	5
Unimportant	0.00%	0
Extremely unimportant	0.00%	0
TOTAL		49

Q8 Workforce development as a priority

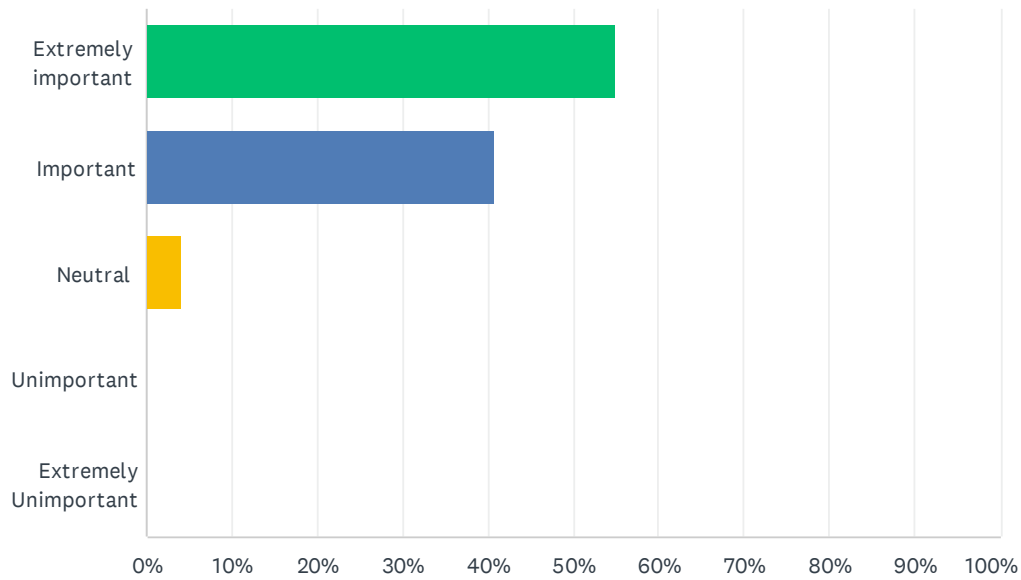
Answered: 49 Skipped: 19



ANSWER CHOICES	RESPONSES	
Extremely important	44.90%	22
Important	46.94%	23
Neutral	8.16%	4
Unimportant	0.00%	0
Extremely Unimportant	0.00%	0
TOTAL		49

Q9 Social Determinants of Health as a priority

Answered: 49 Skipped: 19



ANSWER CHOICES	RESPONSES	
Extremely important	55.10%	27
Important	40.82%	20
Neutral	4.08%	2
Unimportant	0.00%	0
Extremely Unimportant	0.00%	0
TOTAL		49

Q10 How satisfied are you with your relationship with Magellan Health

Answered: 49 Skipped: 19

3.8★
average rating



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	2.04% 1	14.29% 7	20.41% 10	30.61% 15	32.65% 16	49	3.78

Q11 How satisfied are you with your relationship with Lehigh County

Answered: 49 Skipped: 19


4.1 ★
average rating



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	6.12% 3	20.41% 10	34.69% 17	38.78% 19	49	4.06

Q12 How satisfied are you with your relationship with Northampton County

Answered: 49 Skipped: 19

3.8 
average rating



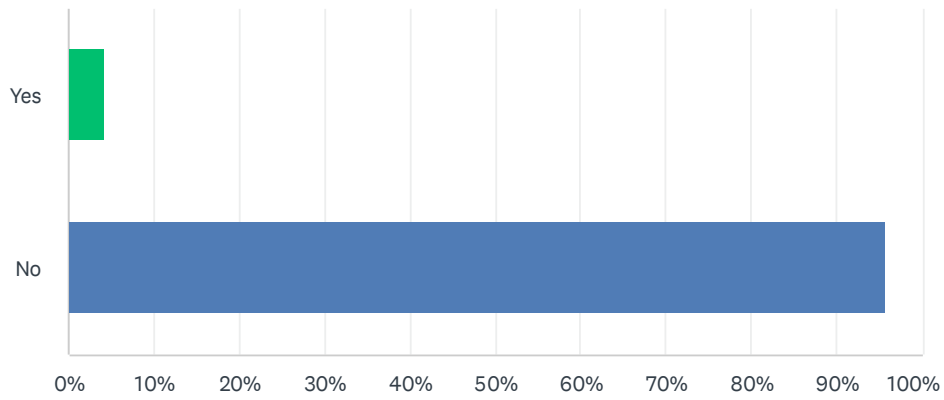
	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	4.08% 2	10.20% 5	22.45% 11	24.49% 12	38.78% 19	49	3.84

Q13 What factors can be improved to make our system stronger

Answered: 33 Skipped: 35

Q14 Would you like to be contacted about this survey

Answered: 48 Skipped: 20



ANSWER CHOICES	RESPONSES	
Yes	4.17%	2
No	95.83%	46
TOTAL		48

Q15 Contact Information

Answered: 1 Skipped: 67

ANSWER CHOICES	RESPONSES	
Name	100.00%	1
Company	100.00%	1
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	1
Phone Number	100.00%	1