

Magellan Compliance Notebook

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives to be proactive and use education as a preventative tool to help ensure our members receive the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance-related subject.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

This month's communication includes a summary of the compliance e-mail blasts that were distributed during calendar year 2024. Each month's topic includes a hyperlink to review the e-mail blast in full.

Month	Торіс
January	Telehealth Documentation and Signature Requirements
February	Provider Self-Audits and Self-Reports of Fraud Waste or Abuse
March	Provider Responsibilities for Interpretation and Translation Services
April	Progress Note Documentation and Electronic Signatures
May	Documentation and Billing for Travel/ Transportation in Case
	Management and Peer Support
June	Act 62 Billing Requirements
July	Collaborative Documentation Reminders
August	Compliance Forum Registration
September	Audio-Only Telehealth Rationale
October	Annual Compliance Forum Resources
November	Four Walls Rule Update
December	Year in Review

We are wishing all of our providers a very happy and healthy holiday!

At Magellan, we will continue to educate our providers with updated MA Bulletins, regulations, and other pertinent information to ensure Compliance. Although providers are ultimately responsible for knowing and complying with all applicable regulations, we proactively engage providers on an ongoing basis to make sure they are aware of compliance related requirements and expectations. Medicaid Program Integrity is truly a collaborative effort between our

providers, county customers, Magellan, Bureau of Program Integrity (BPI) and other oversight agencies. The monthly e-mail blast topics are generated from audit results and trends; however, are also sent in response to recent Magellan policy updates; newly released or relevant MA Bulletins and Policy Clarifications; or Regulation changes. The intention is to afford our providers with as many resources as possible to combat FWA and reduce overpayments.

Thank you for your ongoing hard work and dedication to our members!

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