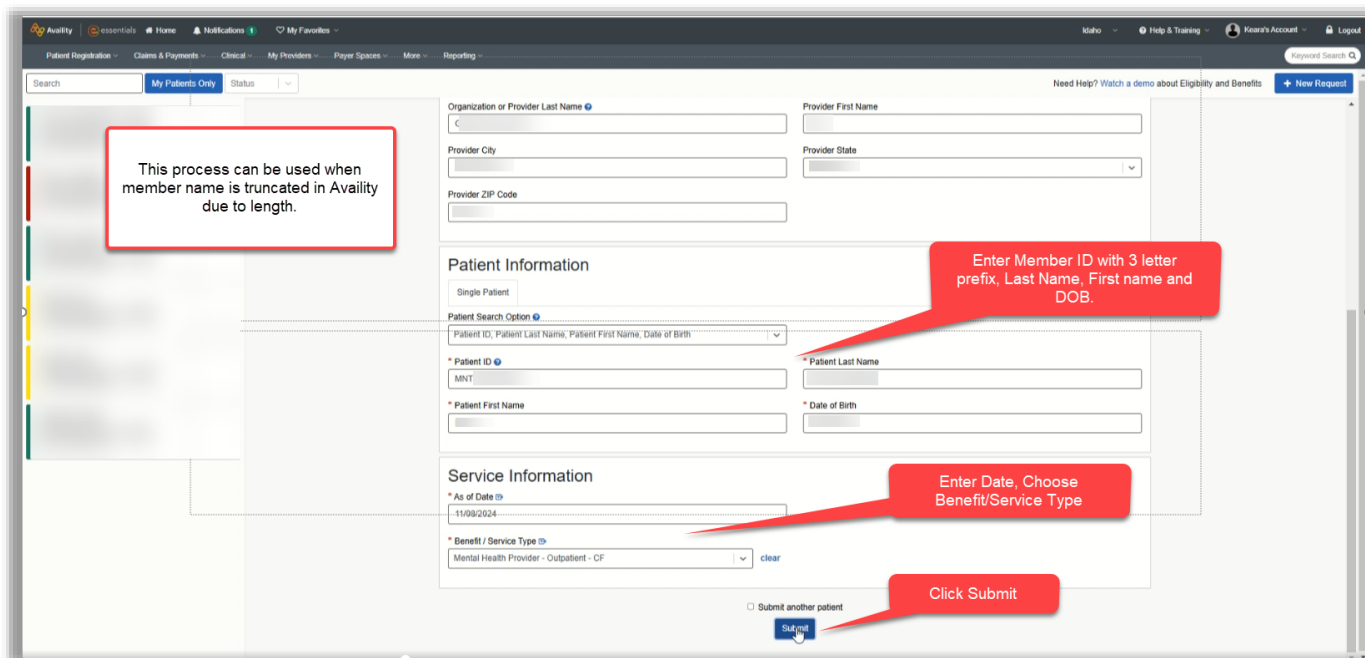


# Unable to locate member in Availity

Use this temporary workflow when the member's name is truncated or shortened due to length or unable to locate member when attempting to access Magellan's Authorization System through Availity.



This process can be used when member name is truncated in Availity due to length.

Enter Member ID with 3 letter prefix, Last Name, First name and DOB.

Enter Date, Choose Benefit/Service Type

Click Submit

Submit another patient

Submit

Edit Print Feedback

Copy member last name

Member Status

Active Coverage

Gender

Current Plan Effective Date

Nov 8, 2024

Relationship to Subscriber

Self

Member ID:

Plan Number:

MNT:



Payer: Magellan Behavioral Health

Contact Information

ACCESS CHAT WITH US ON MAGELLAN PAYER SPACE IN AVAILITY

Other or Additional Payer Information

Insurance Type:

Commercial

Insured or Subscriber:

Member Identification Number:

Group Number:

Policy Number:

COB Date:

Provider Information

Requesting Provider

Name:

Category: Requesting Provider

NPI:

FILTER BY NETWORK

Benefit Information

Expand

All Networks

Mental Health - MH



Start typing to search this payer space. Q Search

Applications Resources News and Announcements Sort By A-Z ▾

THESE LINKS MAY RE-DIRECT TO THIRD PARTY WEBSITES FOR YOUR CONVENIENCE ONLY. AVAILITY IS NOT RESPONSIBLE FOR THE CONTENT OR SECURITY OF ANY THIRD PARTY WEBSITES. WE DO NOT GUARANTEE ANY PRODUCTS OR SERVICES PROVIDED BY THIRD PARTIES!

Click on Authorizations

- ♥ [Authorizations](#)  
Manage new and existing authorization requests, appeals/disputes  
[Contact a Magellan associate for help](#)
- ♥ [Claims](#)  
Submit EDI files, EASI forms and appeal/dispute documents
- ♥ [EAP](#)  
Register new EAP cases, view existing registrations and submit for reimbursement
- ♥ [ProAuth Admin](#)  
For use by Magellan admin users to mimic providers with ProAuth portal
- ♥ [Provider Practice](#)  
Update your contact info and availability, find Magellan contacts and more

Home > Magellan Healthcare > Authorizations

## Authorizations

Give Feedback **Magellan HEALTHCARE.**

Organization: Magellan Healthcare **Select Provider**

Select a Provider (optional):  clear

NPI (optional):

Tax ID (optional):

Authorization Option: Request Member Care **Choose Authorization Option**

Member Information

First Name:  Last Name:  **Enter First Name, PASTE Last Name, Enter DOB, State and Member ID. Click Submit.**

Date of Birth:  State: Pennsylvania Member ID: MNT

Home > Magellan Healthcare > Magellan ProAuth Provider Site

## Magellan ProAuth Provider Site

You are about to be re-directed to a third-party site away from Avality's secure site, which may require a separate login. AVALITY provides the link to the site for your convenience and reference only. AVALITY cannot control such sites, does not necessarily endorse and is not responsible for their content, products, or services. You will remain logged in to AVALITY.

**Click Submit**

Magellan HEALTHCARE. PROVIDER FILTER (0/10) Keara Holly Help About

Dashboard

CREATE INPATIENT AUTHORIZATION CREATE SERVICE/PROCEDURE AUTHORIZATION

Filter By

Member ID: MNT Authorization Number: Diagnosis Type: All

Date of Service From Date: 11/01/2024 Date of Service To Date: Inpatient Service Types: Service/Procedure Service Types:

Include Closed Requested By Me

FILTER RESET

Inpatient Authorizations Summary

Member Name	Authorization #	Determination Stat...	From Date	To Date	Servicing Facility	Diagnosis Code	State
No records found.							

EXTEND VIEW AUTH DETAILS

Service / Procedure Authorizations Summary

Member Name	Authorization #	Determination Status	Start Date	End Date	State
No records found.					

ADD/EXTEND SERVICE VIEW AUTH DETAILS

1:32/01:32

Complete fields to submit the request as usual