

Leading the Charge: Behavioral Health Innovations in the Lehigh Valley

A Strategic Planning Symposium for Executive Directors & Leadership

October 23, 2024

8:30 AM – 9:00 AM Registration and Breakfast

9:00 AM – 9:15 AM Welcome and Opening Remarks Tom Walker, Magellan Behavioral Health

- Introduction and objectives of the symposium
- Acknowledgment of the Steering Committee and Workgroups
- Review of packets and materials to set the stage for the day

9:15 AM – 9:30 AM

Interactive Icebreaker

Carissa Cam, Bethlehem Health Bureau

• Quick discussion or reflective exercise to engage participants and encourage networking

9:30 AM - 10:45 AM

Best Practices Presentations

(Each topic presented for 20 minutes with 5-minute Q&A)

- 1. Addressing Emergency Department (ED) Boarding for Behavioral Health Jody McCloud Missmer, St. Luke's University Health Network
- 2. Behavioral Continuum of Care Chelsea Jones, Northampton County Department of Human Services
- 3. Advancing Diversity, Equity, and Inclusion (DEI) & Social Determinants of Health (SDoH) S. Benay Berger, Bethlehem Health Bureau
- 4. Enhancing Workforce Development Mike Ditty, Magellan Behavioral Health of Pennsylvania, Inc.

10:45 AM – 11:00 AM Break

11:00 AM - 12:00 PM

Breakout Room Sessions: Strategic Planning Development

Participants divide into breakout groups to develop specific strategies for each best practice area:

- 1. Addressing ED Boarding for Behavioral Health Conference Room 22
- 2. Behavioral Continuum of Care Conference Room 23
- 3. Advancing DEI & SDoH Conference Room LC 37/38
- 4. Enhancing Workforce Development Conference Room 24

12:00 PM – 12:45 PM

Reporting Out from Breakout Groups

- Groups reconvene to present their strategic planning outcomes
- Discussion and Q&A on key takeaways

12:45 PM – 12:55 PM

Next Steps and Action Plan

- Review of immediate next steps
- Placeholder for future meeting: Location: St. Luke's Hospital - Sacred Heart Center, Allentown, PA Date: April 17, 2025

12:55 PM – 1:00 PM

Closing Remarks & Quick Feedback

Tom Walker

- Summary of the day's progress
- Participants provide brief verbal or written feedback on the event

1:00 PM Adjourn

Survey Link:

Please take a moment to complete our event survey:



