

## PLEASE JOIN US!

<u>Member Advisory Work Group (MAWG)</u> Magellan Behavioral Health of Pennsylvania

Thursday, September 19th, 2024 2:30 – 3:30 pm

## Please join us at the Norristown Library after CSP

1001 Powell Street, Norristown, PA 19401



## **Topics for Discussion:**

- Welcome, introductions & ice breaker
- Magellan Member Handbook Review
- Complaints and Grievances Panel Review
- Culturally Competent Care
- How to apply/reapply for benefits
- Suggestions for future MAWGs

Hoping that you will do your part in helping Magellan Behavioral Health shape Member Services! Refreshments to be provided.

\*\*Travel Stipends provided to *Magellan members* that attend the entire meeting.

Please register by outreaching to Jenna Woodward by email woodwardj@magellanhealth.com or by phone 215-360-6586.