



*Magellan Behavioral Health of Pennsylvania, Inc. (Magellan), on behalf of Bucks County Department of Behavioral Health & Developmental Programs invites you to SAVE THE DATE for*

**FREE online interactive live webinar CE training**

# Children's Crisis Diversion and De-escalation Strategies for Community Settings

**Thursday October 17, 2024**

Location: Zoom  
9:00 A.M. to 2:30 P.M.  
(Please login by 8:45am.)

Presented by Det. Nick Margiotta, M.Ed.  
(Retired), Crisis Systems Solutions, LLC and Erica  
Chestnut-Ramirez, MC, LISAC

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This workshop is a skill building opportunity to help staff increase their knowledge, ability and understanding of the value of implementing crisis management activities in the community. Training will provide strategies to implement during crisis situations in the community. The course will cover the following topics:

- Benefits of Crisis Prevention by Community Service Supports
- Crisis Prevention/Identification
- Crisis De-Escalation Techniques in Community-Based Settings
- Diagnostic Risks/Family Systems Theory
- Risk-Assessment Tools
- Post-Crisis Planning

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## Who should attend

This activity is targeted for School personnel, Case managers, Intensive Behavioral Health Services (IBHS) clinicians, Family Based Services clinicians, Outpatient Services clinicians, Child-serving system partners, and all respective supervisors of these departments are also encouraged to attend. This training event will cover the same content as was offered during the 2023 Crisis training. Please feel free to attend as a refresher if you have previously attended. All new children's services staff in Bucks County should consider attending this training.

Any questions please contact Leah Chapman at [Lchapman1@magellanhealth.com](mailto:Lchapman1@magellanhealth.com)

*Registration and continuing education information will be released in the upcoming months.*

