Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) invites you to attend a

FREE Virtual Training with CE Opportunities

Using Motivational Interviewing (MI) to Prevent Against Medical Advice (AMA) Discharges Across the Behavioral Healthcare Continuum

This training is a skill building opportunity to help staff increase their knowledge and understanding of the value of Motivational Interviewing techniques while engaging with an individual who is considering discharge against medical advice (AMA). This training series will cover applying practical Motivational Interviewing strategies targeting specific situations. Previous training in MI basics is recommended prior to attending this training, but not required. All staff and supervisors providing substance use disorder services, co-occurring disorder services, and acute inpatient services, including peer support providers are welcome to attend.

Date:	Tuesday, May 21, 2024
Time:	1:30 PM to 4:30 PM *(Please log in by 1:15pm)*
Location:	Zoom
System Requirements:	A device with internet connection and speakers to participate in live, interactive webinar.
Cost:	**Free of Charge** - Registration is required.

Registration: **Please register here in advance.** When completing this registration, you will be asked to complete several questions to assess your knowledge of MI prior to the training. **Note: You are not expected to know the answers to the pre-test questions! Just respond with your best guess.** After registering, you will receive a confirmation email containing information about joining the meeting. ***Each individual participant must register and use the link they were sent to join the training. Sharing links will limit access.**

Presenter:

Sandra Cini, LCSW, MSW, M.Ed., CAADC, CCS, CCTP

Sandy Cini is a Pennsylvania Licensed Clinical Social Worker, Certified Advanced Alcohol and Drug Counselor, Certified Clinical Supervisor, and Certified Clinical Trauma Professional. She has been working with individuals with substance use disorders and co-occurring mental health disorders for over 25 years. For the past 24 years, Sandy has worked with individuals with Opioid Use Disorder who are utilizing medication-assisted treatment as part of their recovery journey. She is currently the Program Director of an outpatient methadone maintenance clinic in Philadelphia. Sandy served on the Service Access, Best Practices and Treatment Providers subcommittee of the Mayor's Opioid Task Force

in Philadelphia. She is also a field placement supervisor for graduate social work students and a trainer and speaker on topics related to addiction, recovery, harm reduction and treatment interventions.

Continuing Education: CE clock hours are approved for counselors, social workers, and professionals certified by the Pennsylvania Certification Board.

Target Audience: This activity is targeted for clinicians and peer support professionals who serve individuals with substance use and co-occurring disorders. Counselors in mental health settings and staff from all levels of care and all respective supervisors of these departments are also encouraged to attend. Additionally, this activity is targeted for intermediate skill level addiction professionals, counselors, and social workers. Opioid Centers of Excellence staff are also encouraged to attend.

Training Goal: The goal of this presentation is to help staff increase their knowledge and understanding of the value of Motivational Interviewing techniques with a person with a mental health diagnosis and/or substance use disorder and how to utilize Motivational Interviewing techniques with individuals who may be considering discharging themselves against medical advice (AMA).

Learning Objectives:
At the conclusion of this training, participants will be able to:
- Explain how existing gaps in the behavioral healthcare system can impact client access and engagement.
- Identify factors that can contribute to premature or AMA (Against Medical Advice) discharges from behavioral health treatment.
- Describe how trauma can impact treatment engagement.
- Identify the Stages of Change and apply the corresponding treatment interventions for each stage.
- Identify and explain the elements of Motivational Interviewing (MI) spirit.
- Identify and use MI techniques/skills (OARS).
- Explain how to utilize MI strategies with clients who express a desire to leave treatment AMA.
- Identify and explain how counselor/staff person style can increase client resistance to change.
- Apply MI techniques/skills in real-life work with clients to increase retention and engagement in treatment.

Agenda:

1:30 P.M.-1:40 P.M.	Welcome: Introductions and Objective Review
1:40 P.M.-1:50 P.M.	The National Survey on Drug Use and Health
1:50 P.M.-2:10 P.M.	Treatment: Gaps, Retention and Outcomes
2:10 P.M.- 2:40 P.M.	Motivational Interviewing (MI): Overview
2:40 P.M.- 3:20 P.M.	MI Spirit and Technique
3:20 P.M.- 4:00 P.M.	Using MI to Impact AMA Discharges
4:00 P.M.- 4:20 P.M	Case Review
4:20 P.M.- 4:30 PM	Questions, Answers/Adjourn

Eligible CE Clock Hours (3.0)

Upon request, all other health care professionals completing this event will be issued a certificate of participation. For information on applicability and acceptance of CE credit for this activity, please contact your professional licensing board.

How to Obtain CE Clock Hours

To obtain CE clock hours you must attend the live webinar in its entirety and complete the course CE evaluation via a web link to be given after the conclusion of the course. Upon completing the course requirements, you will be issued a certificate. Partial attendance is not accepted. After completion of course requirements, a certificate will be issued online to download and print.

If you have questions about the course requirements or CE clock hours, contact:

Chasie Kearney, MS
Magellan Behavioral Health of Pennsylvania
E-Mail: kearneyc@magellanhealth.com

CE Approval Statements

Magellan Health, Inc. has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 6233. Programs that do not qualify for NBCC credit are clearly identified. Magellan Health is solely responsible for all aspects of the program.

Magellan Health, Inc. provider #91099. This course has been approved by Magellan Health as a NAADAC Approved Education Provider for educational credits. NAADAC Provider #91099, Magellan Health is responsible for all aspects of their programming.

Magellan Health, Inc. provider #1127. Magellan Health is approved as a provider for social work continuing education by the Association of Social Work Boards (ASWB) www.aswb.org through the Approved Continuing Education Program (ACE). Approval Period: Feb. 6, 2024 to Feb. 6, 2027. Magellan Health maintains responsibility for this program and its content. Social workers should contact their regulatory board to determine course approval. Social workers will receive **3.0** continuing education clinical clock hours.

Commercial Support

Magellan Health did not receive any commercial support for this continuing education programs. If you have questions or would like additional information regarding the content or level of this activity, the speaker's potential or known conflicts of interest, activities not offered for CE credit, and/or technical assistance, contact:

Chasie Kearney, MS
Magellan Behavioral Health of Pennsylvania
E-Mail: kearneyc@magellanhealth.com

Requesting Special Accommodations

Magellan Health will make reasonable accommodations for participants with physical, visual, or hearing impairments. To arrange appropriate access accommodations, contact:

Chasie Kearney, MS
Magellan Behavioral Health of Pennsylvania
E-Mail: kearneyc@magellanhealth.com

Complaints and Grievances

To express a complaint or grievance, contact:

Magellan/CE Administrator
E-Mail: ce@magellanhealth.com

Continuing Education Policy and FAQS

Contact Magellan/CE Administrator at ce@magellanhealth.com to request a copy of the Continuing Education Policy and FAQs.

Magellan HEALTHCARE SM