

How to Keep Your Health Care Coverage

Pennsylvania is preparing for the end of continuous coverage for Medical Assistance (MA) and Children's Health Insurance Program (CHIP) recipients resulting from the national Public Health Emergency, effective April 1, 2023.

The Department of Human Services (DHS) encourages providers to share the following information with recipients of MA and CHIP to help them stay informed about actions they can take to maintain their coverage after the continuous coverage requirement ends.

More information is available from DHS at www.dhs.pa.gov/PHE.



Continued Coverage

Under the continuous coverage requirement, individuals covered by MA have been able to keep their health coverage even if they would have otherwise become ineligible for the program based on other factors.



Evaluating Eligibility

Once the continuous MA coverage requirement ends, DHS must reach out to see if people are still eligible for MA or CHIP. Recipients will have to complete a renewal to maintain their coverage as long as they are eligible.

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Not Eligible?

DHS will provide instructions on how to re-enroll or share options for coverage if individuals are no longer eligible. Options for free or low-cost health coverage are available at www.pennie.com.



Updating Contact Information with DHS

Recipients should update any contact information that may have changed so they receive their renewal and other important information:

Utilize these methods to update your address, phone number, or email address:

- Visit COMPASS and log into their My COMPASS Account.
- Use the free myCOMPASS PA mobile app.
- Call 1-877-395-8930 or 1-215-560-7226 (in Philadelphia), Monday through Friday from 8 a.m. to 4:30 p.m.

Completing MA or CHIP Renewals

Renewals should be completed when they are received, even if recipients receive them before April 1, 2023.

Recipients will receive a renewal packet in the mail when it is time to renew their coverage. Information about their renewal will start to arrive 90 days before it is due.

It is very important that renewal forms are completed and returned even if nothing has changed.

Completing a renewal will help DHS determine eligibility for MA or CHIP coverage. Coverage will continue for recipients who are still eligible.

There are a few ways for you to complete a renewal:

- Complete the forms DHS sends and mail them back in the envelope included in the packet.
- Drop completed forms off at the local county assistance office (CAO).
- Complete the renewal online at dhs.pa.gov/COMPASS.
- Complete the renewal over the phone by calling 1-866-550-4355.



SCAN. UPDATE.

◀ Scan this code with the camera on their mobile device to access the COMPASS website at dhs.pa.gov/COMPASS



Visit www.dhs.pa.gov/PHE to stay up to date with DHS information.

The website includes frequently asked questions, videos and webinars, helper information, and more.