

## Magellan Compliance Notebook- June, 2015

Magellan Behavioral Health of Pennsylvania, Inc. (Magellan) strives on being proactive and using education as a preventative tool to provide our members the highest quality of care through you, the provider. The Compliance Department at Magellan is committed to sending monthly e-mails to targeted providers regarding a Compliance related subject.

This e-mail communication is specific to your HealthChoices (Pennsylvania Medicaid) Contract with Magellan.

This month we'd like to share some guidance with contracted BHRS providers regarding Behavioral Specialist Consultants (BSC) and their participation/ role in Psychological Evaluations and Re-Evaluations.

In 2011, Magellan distributed specific provider guidelines concerning BHRS evaluations. One of these expectations stated that providers will be expected to have documentation that supports adherence to the following requirement: "Collaboration with the current clinical team (behavior specialist consultant) in writing, via phone or in person for all evaluations."

Although OMHSAS does not permit multiple services to be paid through FFS funding for the same time period, Magellan has typically recognized the clinical value of a BSC's role in the re-evaluation process and allowed both services to be billed. However, during recent audits, Magellan has observed a trend of insufficient documentation in support of these duplicate sessions. For example, the BSC's progress note may include only the following verbiage "Attended Psychological Evaluation".

Magellan's expectation is that that BSC be active in the evaluation and the supporting documentation for this session must support their role, function and contribution. Likewise, there should be documentation from the Psychologist regarding the BSC's presence and input. If these elements are present, then both clinicians can continue to bill for the same time period.

Magellan will continue to audit contracted BHRS providers based on our routine audit schedule and in response to ad-hoc concerns. Particular focus will be given to the BSC's documentation of participation in BHRS evaluations where both services are being billed and paid. Corrective Action and retractions may be applied when the documentation does not meet these expectations.

At Magellan, we will continue to educate our providers with updated MA Bulletins, Regulations and other pertinent information in order to ensure Compliance.

Thank you for your ongoing hard work and dedication to our members!

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