



Family Advocate for Lehigh and Northampton Counties



John G. Lees, MSW, LSW, family advocate for Magellan, is available to help members and providers in Lehigh and Northampton counties.

As a licensed social worker for 18 years, John has skills in a variety of settings, including outpatient behavioral health, residential treatment facilities, crisis intervention, juvenile detention, and children's services. This experience provides him with a well-rounded approach to members' and provider's needs.

John's role includes, but is not limited to, the following responsibilities:

- Help families and members with access to Magellan's services
- Resolve challenges and barriers related to treatment
- Serve as a central resource for families seeking services on behalf of members
- Available for provider discussions
- Assisting with filing complaints and grievances

John Lees can be reached at **610-814-8025** or **JGLEes@MagellanHealth.com**.