IN SESSION: The meeting was called to order at 05:10 p.m.

Board Minutes for February 17, 2010 are tabled for next month's meeting:

Richard Clarke PhD., Magellan of AZ Chief Executive Officer, and Board Co-Chair stated that there was no quorum for approval of previous meeting minutes.

Action Item: The board will vote on approval for the February 17th and the March 17th minutes at next month’s meeting.

Board Announcements

- Richard Clarke announced:
  - The agenda was revised as there did not appear to be a quorum (subsequently it was realized there was sufficient membership in attendance for a quorum) The Governance Board Community Representative Term Discussion will be tabled for next month’s meeting.

Action Item: The board will have The Governance Board Community Representative Term Discussion on next month’s agenda.

MAGELLAN UPDATES

Magellan of AZ Updates

Richard Clarke, PhD., Chief Executive Officer, Magellan of AZ provided an update to the Board:

- FY 2010 Budget
  - The House of Representatives passed their budget on March 12th, 2010, and the Senate passed their budget March 16th, 2010. They were in agreement with expectations for the budget to be sent to the governor in the next few days.
Implications for behavioral health are broad. Richard Clarke listed the implications:

- Prop 204 was approved in the budget to keep the Federal Poverty Level at 100%. This will affect 400,000 enrollees in the Medicaid system; it will also affect 32,000 statewide in the behavioral health system. Richard Clarke expects Prop 204 will be challenged and may not be implemented.
- The F Map and Jobs Bill were put into both the House and the Senate with expectations of moving forward to the President to sign. This will also affect the implementation for rollback, as those dollars will be used to offset the gap between 100% and 33%. Magellan is preparing for worst case scenarios.
- The immediate effects are the $5 million statewide cut between now and June 30th for the 2010 budget for Non-Title SMI dollars, and the $36 million statewide cut for Non-Title SMI dollars for FY 2011. These cuts will cause severe reductions for Non-titled individuals. Magellan will be starting a planning process with the department and then with Providers to identify 15,000 individuals that will have services reduced. Transition plans will be developed between now and July 2010 to be brought into the service package that will be available starting July 1st, 2010.
- The budget will result in a severe elimination of the Kids Care health component for children in the Medicaid System. Currently, 1400 children are in the Medicaid System and are enrolled in Behavioral Health in the RBHA. Richard stated this eliminates the physical healthcare component of a child's healthcare completely which goes against the integration of physical and behavioral health.
- Magellan initially began planning for cuts in the children’s area in January 2010. Magellan is working with providers, child and family teams, case managers, and families around individualized planning for transitioning children from benefits they have now to no benefits starting July 1st, 2010.

- Senate Bill 1390
  - Senator Allen introduced the bill. It would place 45,000 individuals from the General Mental Health System to AHCCCS where they would receive mental health and substance abuse services through their AHCCCS health plans and supposedly better integration of physical health with mental health. Senator Allen has held Stakeholder meetings; no votes for Bill 1390 have been confirmed.
  - Magellan's biggest concerns with Bill 1390 are: it fragments the system more, disintegrates the transition from the children’s system to the adult system, makes the pilots more difficult to operate, and will cost more money to implement.
  - Richard Clarke suggested focusing as a system on developing pilots and models on how to integrate at a practice level.

- The Stay on the Arnold v. Sarn Court Case
  - The decision was made to allow a two-year stay with the potential for additional years depending on the economic situation. The stay eliminates the Office of the Monitor. The Office of the Monitor will have 90 days to close up operations and return all documents, findings, and money to the State. The department is required to work with plaintiffs to come up with an alternative monitoring system. There are some criteria in the Exit Stipulation that are aligned with Provider Systems and that have been worked on for the past few years in terms of a recovery-based focus and moving from process to outcomes. Magellan’s hopes to have some impact on that process as a Provider and as the Regional Behavioral Health Authority (RBHA) for Maricopa County.
  - The Stay will allow the State to relax implementation of portions of ARS Article 3 around eligibility screening and assessments for SMI determination depending on the economic situation, which makes it difficult to implement any criteria under ARS Article 3. Magellan will be examining ARS Article 3, as cuts associated with the economic situation come into place; we will have an impact on executing those requirements.
  - The board stressed how important it is to get the information out to the recipients and ensuring their voices are heard. It is more important than ever to make your voices heard to keep needed services available.

- CEO Provider Meeting
  - The meeting will focus on extended funding cuts, a dialog on the transition model, an alternative life for people, and listening to what Providers have to say regarding discussions.
  - The meeting is scheduled for March 18, 2010 and Board members are welcome to attend.
- **MY LIFE Quarterly Presentation** – Alex Zavala and Hayley Winterberg provided a presentation to the Board:
  o The main purpose of MYLIFE is to bring young people together and to have their voices heard by the Behavioral Health/Mental Health and Foster Care systems. MYLIFE is teaching the youth that are part of the group to learn how to tell our (youth) story to impact the lives of others. The group focuses on learning the legislative process and how to drive change with their voice and experience. They are learning leadership skills that help them create change in their lives, schools, and communities.
  o MY LIFE meetings are held every other week at Community Bridges in the Bill Wilson Hall with an average of 65-70 youth attendees per meeting. Recently, MYLIFE had elections for chairpersons.
  o MY LIFE continues to work with Magellan, the Division of Behavioral Health Services (DBHS), and the network of provider agencies to help improve systems, programs, and services for youth and young adults.
  o At a previous Governance Board meeting, MY LIFE advocated for the development of peer services delivered by and for transition age youth. As a result of the Board’s support and actions, MY LIFE is now working with Visions of Hope in developing and implementing a program that will employ ten young adults/youths to provide peer services to other youth. Training will start April 12, 2010.
  o MY LIFE completed a new video with clips of their presentations, radio and TV appearances, and performances. The video can be seen on YouTube. MY LIFE has submitted the video to the National Counsel of Human Services Conference were it was selected as one of the top 10 YouTube videos.
  o MY LIFE submitted a presentation for the Federation of Families Conference and has been selected for a second time to discuss youth involvement.
  o MY LIFE was asked to present at the Arizona Black Expo. They gave presentations including rap, dance performances, and poetry readings.
  o MY LIFE girls were asked to attend the Arizona Girls Roundtable because agencies providing services for girls wanted to know more about MY LIFE.
  o MY LIFE was asked by the Division of Behavioral Health Services, Office of Individual & Family Affairs to make a presentation at the Western States Decision Support Group (WSDSG). The WSDSG is comprised of state representatives from 15 western states that meet three times annually and work on inter-state research projects.
  o More then 120 MY LIFE members went to their second Youth Day at the Capitol. The Governor's Chief of Staff, Eileen Klein, spent an hour talking with MY LIFE and gave them an executive level tour.
  o MY LIFE will be holding their 3rd annual MYFEST 2010 at Tempe Beach Park on April 3rd.
  o The Board thanked MY LIFE for their positive nature, advocacy efforts for change, and implementing the power of voice by encouraging of age youth to register to vote.

- **Community Relations Update** – Andrea Smiley, Chief Community Relations Officer, Magellan of AZ
  o Andrea Smiley presented how Magellan is communicating to the community about the budget cuts and what precautionary steps Magellan and Providers have already implemented and what future steps they are working on for people receiving services.
    • Letters have been developed for recipients and their families and for stakeholders that will be distributed in March. The Children and Family Letters will be distributed in mid-March; the Adult letter is still in development as more information regarding budget cuts is being gathered.
    • A fax sheet was created for Provider Liaisons and for Customer Service to utilize when receiving calls from providers and members of the community.
    • Magellan is working with their teams to ensure they understand the content of the letters, so if people contact Magellan with concerns or questions, they will be given the correct information.

*Action Item: Andrea Smiley will provide an update to the Board at the next GB Meeting.*

  o Andrea Smiley continued with Magellan event and media highlights:
    • Magellan was the cover story for the February issue of Behavioral Health Care Magazine.
    • MY LIFE presentation at the Capitol was covered in the Arizona Republic - Glendale Edition and Prensa Hispania.
    • Magellan has an article discussing their behavioral health quality tracking Dashboard system in the Phoenix Business Journal.
    • Magellan is in Recovery Works with an article written about Magellan’s five key clinical initiatives.
• North Central News has a story on Xavier Cameron's own recovery journey and references the Youth Day at the Capitol event.
• The Arizona Republic wrote an Announcement article that the judge has approved the two-year stay in the Arnold case.

  o Andrea Smiley concluded with Community Engagement and Development:
    • Magellan has held eighteen community engagement forums.
    • MY LIFE will have their MYFEST 2010 at Tempe Beach Park on April 3, 2010.
    • Magellan has regular interactions with key influencers and leaders at a grassroots level within targeted communities to foster and sustain positive relationships and understanding of Magellan’s initiatives and includes participation as a member or advisor on boards, committees, and task forces.

OPEN DISCUSSION
• None

OLD BUSINESS
• None

NEW BUSINESS
• None

PROPOSED NEW BUSINESS
• None

PUBLIC COMMENT
• Ynez Cross – Healthy Hearts, stated some concerns and ideas:
  o How would saved funding for Crisis services be divvied up? Inpatient services can use up the funds quickly, prohibiting people from qualifying for AHCCCS.
  o There is a disproportionate 40M dollar hospital cut which means money that hospitals have been getting for emergency rooms will not be available as federal dollars are gone.
  o There are partnership opportunities with people we would ordinarily work with. I suggest that there may be ways we could work with them. If there’s a potential of capping Medicaid enrollment numbers or if there was a way to keep a pot of enrollment available for medical expense deductions that would help us for people in crisis services and for state only money. This would also help some of the hospitals who would be looking at uncompensated services as people come into the emergency room for programs.
  o Individuals on AHCCCS Title-19 have the ability to go back and forth to a Medicare Advantage Plan if they are dually eligible. Some individuals will loose their Title-19 if the 204 Rollback goes through. Let’s look at what opportunities that might exist with those Medicare Advantage Plans and see what kind of behavioral health services are included or find ways for case management to find services that can be billed for those services in those plans.
  o The Freedom to Work Program and Ticket to Work Program are unclear on what happens if some individuals can still apply for AHCCCS. How much of those programs are going to be impacted? And are there any solutions to maximize those programs and use them as a mechanism to get people into AHCCCS.

NEXT MEETING
The next meeting of the Governance Board will be on Wednesday, April 21, 2010 from 5:00 to 7:00 p.m. All Board Meetings will take place at Magellan Health Services of Arizona, 4129 East Van Buren Street, Ste. 150, Phoenix AZ, 85008 in the Cottonwood Conference Room.

Meeting adjourned at 6:15 p.m.