

# Provider town hall meetings in August offer opportunity for updates on key initiatives

Magellan Behavioral Health of Pennsylvania (Magellan) recently hosted two provider town halls in early August, one at Sacred Heart Hospital in Allentown and the other at Eagleville Hospital in Eagleville. Both sessions were opportunities for Magellan leadership to discuss results from key initiatives and to provide an outlook regarding future areas of focus. The staff presentation was led by Magellan's VP/General Manager and included representatives from network, quality, complaints and grievance, compliance and clinical. Magellan also offered breakout topic discussions for the providers that included peer services and integrated care.

Over 120 providers attended a provider town hall, and the attendees were appreciative of the opportunity for a large group discussion on a variety of business-related topics. "It was great to have operations/office managers, QI/compliance officers and clinical leaders attend these events, and in particular we enjoy the Q&A opportunities with our providers," commented Scott Donald, regional field network director for Magellan Healthcare.

If you were unable to attend one of the provider town halls, the full presentation and information related to the breakout topic discussions can be found on the right side of the homepage on Magellan's website at [www.magellanofpa.com](http://www.magellanofpa.com).



Scott Donald gives his network update at the provider town hall on Aug. 2 at Sacred Heart Hospital.