

Dear New PA HealthChoices Member:

Welcome to PA HealthChoices! You qualify to receive mental health services. You qualify to receive substance use services. You might not need these services. Magellan Behavioral Health of Pennsylvania (Magellan) works with Lehigh and Northampton counties. We work together for you.

This mailing includes your member handbook. This mailing also includes your provider directory. So that you know, this directory is subject to change.

Please take the time to review this information. We publish these materials for you. We also publish a member newsletter for you. Here are some more details about the handbook and the newsletter:

Member Handbook

- Listing of member benefits
- On our website under *Benefits & Services – Member Handbook*
- Ask your provider or Magellan for a copy

PA HealthChoices Member Newsletter

- Get tips for family health
- Includes local services and events
- Publishes four times a year
- On our website under *Benefits & Services – Member Newsletter*
- Ask your provider or Magellan for a copy

Our website is www.MagellanofPA.com. Visit our website to learn more. You can check your benefits. You can find a provider near you. We list services for you. You can find the member newsletter. We also list local events. The website will show you how to get help.

For More Information

Call our Member Services team at any time of day or night. Please call the toll-free numbers below. One of our care associates will be glad to assist you. We want to help you. We also want to help your family. We want to answer your questions. We want to hear your concerns.

Member and Family Advocate – Lehigh and Northampton Counties

John Lees, MSW, LSW: 1-610-814-8025 or JGLEes@MagellanHealth.com

Lehigh County: 1-866-238-2311

Clinical Single Points of Contact:

Children's Services: Kristen Scalise, ext. 60851

Adult Services: Christina Vocaturo, ext. 68010

Northampton County: 1-866-238-2312

Clinical Single Points of Contact:

Children's Services: Kristen Scalise, ext. 68051

Adult Services: Christina Vocaturo, ext. 68010

We look forward to working with you and helping you.

Sincerely,

William Korman
Manager, Customer Care

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-424-3515 (TTY: 1-877-769-9785).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-424-3515 (TTY: 1-877-769-9785).